

Business Policy

Policy VS-PO-01001

Konfidentialitetsklass: C1 - Public

Utgåva nr 2, giltig fr.o.m. 2026-04-24

The CEO is responsible for this policy and compliance with it.

Vattenfall Services' strategic objective is: "We enable fossil-free living by being the leading and most reliable contractor and partner within electrical infrastructure."

Our actions shall create the conditions for positive business development, increased competitiveness, minimized ecological footprints, and a safe, healthy, and stimulating working environment for all employees.

Through active collaboration within our internal organization and with other stakeholders, we create knowledge, commitment, and continuous improvement. Our ambition is to fulfill our strategic objective and to be a positive role model in the markets where we operate, and to ensure that:

- No one should be injured or become ill due to their work
- Always do our best for a good external environment and efficient use of resources
- Always live up to our customers' expectations of the right quality
- Prevent criminal acts with measures that protect employees, subcontractors/consultants, property, and the company's trust
- Work systematically to prevent fires from occurring

Our approach is clarified, among other things, by:

- Personal safety is always the most important matter in all parts of our operations. Our employees and subcontractors/consultants should always come home safely and in good health, to their loved ones after a workday.
- We assess the effects of new operations and customer commitments in advance also identify and use tailored and effective solutions to reduce negative impacts on people and the environment.
- Our work climate is characterized by active, open, and positive employee engagement where everyone actively chooses to care for themselves and others. We are each other's work environment. Actively support each other, ask questions, and speak up when something seems wrong. Request a time-out, temporarily stop work if you believe something is unsafe, unhealthy, or poses an imminent danger to nature and the environment.
- We comply with applicable laws as well as our customers' and our own requirements. We also demand this from our suppliers.
- Every employee has the right competence and takes responsibility for the quality of their work.